

CourseEval Customer Webinar Series

*Boosting Course Evaluation
Response Rates
Electronically Utilizing
CourseEval*

Presentation Given by the
University of Minnesota
School of Public Health
October 27th at 2pm (EST)

[Click here to register](#)

*Raising Awareness of
Course Evaluations and
Campus Buy-in*

Presentation given by
Augsburg College
November 5th at 2pm (EST)

[Click here to register](#)

*Non-Course Evaluations:
Thinking Outside the Box*

Presentation given by
Ross University
November 19th at 2pm (EST)

[Click here to register](#)

CourseEval Tip

Always check your import files before starting the import process. Many errors can be caught before the files are brought into the database. Look to make sure that there are no blank fields, all required fields are entered, and your file is saved in as csv file type. The period in the course import should match the enrollment!

CourseEval News and Events

Fall 2009

Number 13

Build 66 Release Notes

What's New:

Survey Creation

- o Now, choose the survey period on the survey creation page.
- o When copying a survey, courses and students are no longer included. Questions (including feedback questions), display options, and results access are now the only options that will be copied.
- o In the Survey List, after saving a survey, the filters will be correctly display the last survey worked on.
- o The process of adding courses to a survey is optimized, resulting in better performance when adding a large number of courses (and students) to a survey.
- o More words have been added to the vulgarity filter.

Evaluation Reports

- o Saving report settings in the Evaluation Report 'option' has been clarified.

Report Graphs

- o The graphing process is optimized resulting in better performance creating individual graphs. These changes allow for faster production of graphs, enhance the user experience, and remove unnecessary processes from the server.



Customer Spotlight

 OHIO NORTHERN UNIVERSITY

Non-Course surveys offer unique possibilities for CourseEval managers, and Sue V. of Ohio Northern University is taking great advantage of these features. Since 2006, Sue has used the system to run a myriad of general surveys including alumni surveys, ballots for various committees, tenure reviews, summer community programs, and a tutoring program—just to name a few. “CourseEval makes the process so simple, from the beginning to the end. I used to have to hire students to help with entry work. Now I set the program to run, export to a report and we are done.” With approximately 3600 students to manage on a regular basis, ONU has proven that CourseEval is not just for courses.



**Welcome to
our newest
CourseEval Users!**

- Bay Path College (MA)
- Bentley University (MA)
- Cumberland County Community College (NJ)
- Dixie State College (UT)
- Duke University School of Nursing (NC)
- Kentucky State University (KY)
- Limestone University (SC)
- Missouri Baptist University (MO)
- Southern New Hampshire University (NH)
- Thomas More College (KY)
- University of the Incarnate Word (TX)
- Virginia College Online (VA)

Contact-

Tel: 716-204-0464
option 4

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Texas Legislation

Course evaluations in public institutions of higher education must be available to the public according to legislation passed in Missouri and now in Texas. CourseEval can help with the task because the file can be prepared in just a few minutes and is a standard feature of CourseEval. The governor of Texas has recently signed bill HB 2504, "Online publication of Certain Course Information, Cost Information, and Work-Study Information." The text is available from the Texas State University System – www.tsus.edu. Section 51.974 (excerpted (3)(h) states that **"Institutions of higher education included in this section shall conduct end-of-course student evaluations of faculty and develop a plan to make evaluations available on the institution's website."** Let us show you how to make evaluations available using the flexible and customizable Comparative Reports. Please let us know as the Texas State University System develops the specific requirements so that we can be sure that CourseEval meets your needs.

New Addition to the CourseEval Team

Wendy Spina will be joining AMS on October 5, 2009 as the Quality Assurance Manager. Wendy received her BS in Business Administration from SUNY Fredonia in 1995. Prior to joining AMS, Wendy was the QA manager for a small, local insurance inspection company where she managed and tested all software releases and assisted with day-to-day IT operations. Wendy has ten years of software testing experience and eight years of software quality assurance management experience.

When not in the office, Wendy enjoys gardening, cooking, baking, and listening to music. She also enjoys spending time with her friends, family and four dogs and volunteers for the Pixie Mamas Chihuahua Rescue.

CourseEval News

Starting September 27th, Academic Management Systems will be scheduling down time on the hosted servers for maintenance. This maintenance will occur on the 2nd and 4th Sunday of the month, from 6 AM to 9 AM, as needed. These dates will act as windows of time in which any necessary server updates may be run. If there are no updates to be implemented, downtime will not occur. Maintenance includes, but is not limited to, hardware and software updates, operating system patches and enhancements, disaster recovery simulations, and environment configuration changes.

During the high traffic months of November, December, April, and May we will only perform critical server maintenance. Critical system maintenance includes application of critical and security patches or environmental changes directly necessary to ensuring the continuity of the hosted environment. AMS will make all efforts to notify you prior to this maintenance, as we understand that outages during this time period are disruptive to your survey process. AMS may perform emergency maintenance at any time (with little or no notice prior), should any hardware fail or start to fail such that it would severely impact reliable 24x7 server availability.

Upcoming Conferences

We welcome our customers to visit us at the following meetings:

October 7-9	Strengthening Student Success: Learning from Assessment	San Francisco, CA
October 18-20	SAIR Annual Meeting	Dallas, TX
October 25-27	IUPUI Assessment Institute	Indianapolis, IN
November 3-5	Educause	Denver, CO
November 4-6	Missouri Community Colleges Association	Lake Ozarks, MO
December 2-4	NEASC	Boston, MA
December 6-7	SACS	Atlanta, GA
December 9-11	MSCHE	Philadelphia, PA