

## CourseEval Webinar Series

*Directors Report and  
Faculty evaluating Students*

August 5th  
from 2-3 (EST)

[Click here to register](#)

*Pt 1– Common Errors*

August 20th  
from 2-3 (EST)

[Click here to register](#)

*Pt 2– Common Errors*

September 17th  
from 2-3 (EST)

[Click here to register](#)

**We are looking for  
volunteers to conduct a  
presentation for a  
CourseEval Webinar. The  
webinars will run in place  
of a User Group Meeting.**

**Please contact your  
Product Support  
Specialist if you are  
interested in  
participating.**

### CourseEval Tip

**If a faculty calls to  
say that they do not  
see results for a  
particular survey,  
always check Survey  
Results Access first.**

**It is likely the  
results access was  
not enabled for the  
faculty to have  
viewing rights for  
their results. This is  
a common problem  
for schools who run  
multiple surveys  
each semester.**

## CourseEval News and Events

Summer 2009

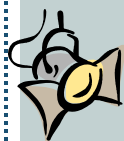
Number 12

## Build 65 Release Notes

### What's New:

- A new role, called 'Course Administrator' was added as a way to handle responsible faculty/course supervisors that are not being evaluated. This role acts like a responsible faculty role except people in this role will not be evaluated on the survey. A Course Administrator will have view access to all results for the courses they are attached to, similar to a department administrator.
- The Participant Response Report Export now includes new filters that will allow users to export more specific data based on the filters set up on the list screen.
- The Faculty default view of the Evaluation Report has been changed back to Comparative based on feedback received.
- Course Directors/Responsible Faculty, when given security access, will have the ability to view results for an anonymous individual student submission. Previously, this option was only available to Department Administrators. The option 'Show links to view all text responses from each participant' is activated through the Evaluation Report Options.
- The faculty/student log now allows the CourseEval Manager to view log in information based on the database and role the person has in the system.
- Section numbers were added to multiple screens:
  - Group E-mail Merge Fields
  - Evaluation report Tables and Headers
  - Comparative Reports
- Code was added to prevent cross site scripting (a.k.a. XSS). These measures affected vulnerabilities on the nxmid and USERCALL parameters.

Please contact your product support specialist if you have questions about any of these enhancements.



## Customer Spotlight

Our feature school for this month's Spotlight is East Tennessee State University School of Pharmacy. A customer since 2007, ETSU used CourseEval in a number of unique ways. Seeing a need for collecting certain data from students, they have created a number of specialized surveys. One of these surveys is requesting permission from students for the press release for Dean's List each semester. They also have had students select their elective course via CourseEval rather than using a registration system. The pharmacy school uses Standard, Rotation and Non-Course surveys throughout the year for all of their survey needs.





## Welcome to our newest CourseEval Users!

Anderson University

Bentley University

California Lutheran  
University

California State University-  
Channel Island

Carroll University

Episcopal High School

Fisk University

Fort Hays State University

George Fox University

Life Pacific College

Limestone College

North Central Missouri  
College

Olympic College

Pike's Peak Community  
College

Southern New Hampshire  
University

SUNY Optometry

University of Cincinnati

University of Mississippi

University of North  
Carolina Pembroke

Valparaiso University

## CourseEval Success Story

The University of Miami concluded the Spring 2009 Evaluation term with 40,805 submitted surveys out of 60,355 (68%). This response surpasses the previous record of 59% from Fall 2007. As an incentive for submitting their CourseEvals, the University gave students early access to their final grades for any course evaluations received. The nine UM schools adopting this incentive had a response rate of 74%. The University of Miami used CourseEval's new Participant Response Export to import student submissions into its homegrown student management system. Administrators look forward to trying this again next semester to see if they will continue to improve on their response rate. The University of Miami is currently hosting with AMS.

## New Addition to the CourseEval Team

We would like to introduce you to Chris Probst, Product Manager for CourseEval. Chris received his BS in Electrical and Computer Engineering at the University of Buffalo in 1990. Since joining AMS in April of this year Chris has taken a management role on the CourseEval team to ensure customer expectations are met and product development remains on track.

Chris has been developing software since graduating from college and specializes in database design and performance. He has been involved in several large application re-writes and plans on being a major contributor to the future of CourseEval as it transitions to a new platform over the next several years.

When not in the office, Chris enjoys spending time with his wife, Joanne, and their 4 active children boating, snow skiing, running, and living the life of a soccer family. Chris is also involved in his local soccer club as a coach and manager of the House League.

## CourseEval News

- CourseEval will no longer automatically update non-hosted customers when a new build is available. If you are interested in having your site updated to the latest version of CourseEval, please contact your product support specialist. The last CourseEval release was made available on July 13th, 2009.
- We were pleased that so many expressed an interest in attending a 2009 User Group Meeting. Unfortunately, that interest was coupled, in nearly every case, with a budget that will not allow for conference travel. Therefore, we have reluctantly decided to postpone the meeting for 2009.
- In place of a user group meeting, we are looking to increase the number of webinars held this fall. We are interested in including customer presentations into our webinar schedule. If you are interested in participating please contact your product support specialist.

## Upcoming Conferences

We welcome our customers to visit us at the following meetings:

7/14 – 7/16: Bb World, Washington, DC (booth #402)

7/18 – 7/22: AACCP, Boston, MA (booth #109)

7/27 – 7/30: Campus Technology, Boston, MA (booth #211)

8/5 – 8/6: Distance Teaching & Learning, Madison, WI

### Contact-

Tel: 716-204-0464  
option 4

E-mail: [courseevalsupport@  
academicmanagement.com](mailto:courseevalsupport@academicmanagement.com)